Electric Assistance Program System Benefits Charge Reconciliation Report March 2013

			Public S	Public Service of NH				
Retail Delivery KWHs					616,816,901			
SBC Low Income EAP Rate				\$	0.0015			
SBC Low Income EAP Billed Amount					\$925,225.35			
Interest on 10% Reserve Fund Balance ⁽¹⁾ SBC Low Income EAP Funding				\$	89.97 925,315.32			
EAP Costs Discounts Applied to Customers' Bills Payments to Community Action Agencies Incremental Program Expenditures Pre-program Arrears Recovery		\$	931,874.81 118,097.41 - -					
Total EAP Costs				-	1,049,972.22			
SBC Low Income EAP Balance				\$	(124,656.90)			
Total amount due to PSNH				\$	(124,656.90)			
Program to Date Reserve Balance ⁽¹⁾ Interest on reserve at 0.28410%				\$	372,886.38			

\$372,886.38 * 0.28410% * 31/365 = \$89.97

PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Number of Active EAP Participants by Discount Tier Levels and Amounts As of March 31, 2013

	Number of		% per Tier Participants			% per Tier Discount
	Active Participants	Discount Tier*	<u>To Total Participants</u>	Disc	count Amount	To Total Discounts
	49	1	0.2%	\$	224.74	0.0%
	4,041	2	15.0%		25,173.89	2.7%
	5,154	3	19.1%		82,433.78	8.8%
	5,546	4	20.6%		160,839.75	17.3%
	6,163	5	22.8%		258,673.69	27.8%
	<u>6,032</u>	6	<u>22.4%</u>		<u>404,528.96</u>	<u>43.4%</u>
TOTAL	. 26,985		100.0%	\$	931,874.81	100.0%

*Discount Levels for PSNH:

	% of Federal Poverty
<u>Discount</u>	Guidelines
5%	176% to 185%
7%	151% to 175%
18%	126% to 150%
33%	101% to 125%
48%	76% to 100%
70%	Up to 75%
	5% 7% 18% 33% 48%

PUBLIC SERVICE OF NEW HAMPSHIRE Electric Assistance Program Aging Comparison Between EAP and Other Residential Customers As of March 31, 2013

	<u> </u>	AP	Non-EAP				
Average Bill (current month)	\$	81.66	\$	107.86			
Average Past Due Amount	\$	208.05	\$	206.97			
Total Included Accounts Receivable ⁽¹⁾	\$	2,213,313.60	\$	42,389,996.25			
Number of Accounts ⁽¹⁾		27,101		393,000			
Percent Past Due:	38.12%	10,331	15.24%	59,893			
% Past due 30 days	43.35%	4,478	58.32%	34,930			
% Past due 60 days	24.28%	2,508	22.34%	13,380			
% Past due 90 days	32.37%	3,344	19.34%	11,583			

⁽¹⁾ Includes all accounts.

PUBLIC SERVICE OF NEW HAMPSHIRE ELECTRIC ASSISTANCE PROGRAM ADMINISTRATION COSTS

	For the Quarter Ending March 31, 2012					Cumulative Costs From Oct. 1, 2012 to Mar. 31, 2013						
ONGOING ADMINISTRATION COSTS - PSNH PY 2011 - 2012	Incremental		Non-Incremental		Total		Incremental		Non-Incremental		Total	
Information Technology	\$	•	\$		\$	2 1 2	\$		\$		\$	-
Program Administration	\$	21.00	\$	22,676.11	\$	22,697.11	\$	3,088.78	\$	34,708.75	\$	37,797.53
Brochures	\$	(#)	\$	-	\$	3 .	\$	(*).	\$,)	\$	1.00
Training	\$		\$	-	\$	-	\$	-	\$		\$	-
Other	\$		\$	-	\$	(*)	\$		\$		\$	-
TOTAL EAP ONGOING ADMINISTRATION COSTS	\$	21.00	\$	22,676.11	\$	22,697.11	\$	3,088.78	\$	34,708.75	\$	37,797.53

SBC REVENUES COLLECTED (including Interest on Reserve)

\$ 3,008,593.10

\$ 5,819,557.70